

## **Further Reading COLPM 2016 Futures Conference**

### **Panel #3 - How will technology change or displace the nature of legal work and services?**

#### **Michael Mills - Will computers replace lawyers?**

- Can Robots Be Lawyers? Computers, Lawyers, and the Practice of Law. Dana Remus, University of North Carolina School of Law, [Frank S. Levy](#), Massachusetts Institute of Technology (MIT) - Department of Urban Studies & Planning, December 30, 2015, [http://papers.ssrn.com/sol3/papers.cfm?abstract\\_id=2701092](http://papers.ssrn.com/sol3/papers.cfm?abstract_id=2701092)
- A Self-Service AI Robot For Law Firms? Robert Ambrogi, September 8, 2016, <http://www.lawsitesblog.com/2016/09/extract-direct-enables-self-service-ai-law-firms.htm>
- Will Artificial Intelligence Have a Radical Impact on the Legal Profession? September 1, 2016, <http://legalexecutiveinstitute.com/video-will-ai-impact-legal-profession/>
- The Intangible Law Firm. Jordan Furlong, Law21, July 11, 2016, <http://www.law21.ca/2016/07/the-intangible-law-firm/>
- Tech Will Force Lawyers to Do More for Those Billable Hours. Wired, February 8, 2016, <http://www.wired.com/2016/02/lawyers-fear-that-tech-will-make-their-jobs-too-easy/>
- Transforming expert organizations. McKinsey & Company, January 30, 2016, [http://www.mckinsey.com/insights/operations/transforming\\_expert\\_organizations](http://www.mckinsey.com/insights/operations/transforming_expert_organizations)
- What is disruptive innovation? Clayton Christensen, Harvard Business Review, December 2015, <https://hbr.org/2015/12/what-is-disruptive-innovation>
- Professor Dr Robot QC. The Economist, October 17, 2015, <http://www.economist.com/news/business/21674779-once-regarded-safe-havens-professions-are-now-eye-storm-professor-dr-robot>
- Putting Products into Services. Mohanbir Sawhney, Harvard Business Review, September 2016, <https://hbr.org/2016/09/putting-products-into-services>

#### **Patrick Tisdale - Does big data have all the answers?**

- Big data's biggest challenge? Convincing people not to trust their judgment, Andrews McAfee, Harvard Business Review, December, 2013
- Do you suffer from decision fatigue?, John Tierney, New York Times Magazine, 2011
- Overcoming the 'Recency Trap' in Custom Relationship Management, S.A. Neslin, G.A. Taylor, K.D. Grantham, and K.R. McNeil, Journal of the Academy of Marketing Sciences, 2013.
- Data Visualization (various articles and tutorials), Bill Shander, CEO Beehive Media
- Computer analytics are as good as the judgement of their authors. Google Flu Trends study, [www.google.org/flutrends](http://www.google.org/flutrends)
- The Knowing Doing Gap: How Smart Companies Turn Knowledge into Action, Jeffrey Pfeffer and Robert Sutton

#### **Glenn Rawdon - How will technology facilitate better A2J through new kinds of legal services?**

- [LSC Technology Summit Report](#)
- [NSCS Building a Litigant Portal: Business and Technical Requirements](#)
- [HiiL ODR and the Courts: The Promise of 100% Access to Justice?](#)
- [IAALS A Court Compass for Litigants](#)

**Sharon D. Nelson - Will our data be any safer?**

- Ride the Lightning blog by Sharon Nelson <http://ridethelightning.senseient.com/>
- Schneier on Security blog by Bruce Schneier [s://www.schneier.com](http://www.schneier.com)
- Locked Down: Practical Information Security for Lawyers, Second Edition (ABA, 2016) by Sharon Nelson, John Simek and David Ries.  
<http://shop.americanbar.org/eBus/Store/ProductDetails.aspx?productId=238368703>
- Encryption Made Simple for Lawyers (ABA, 2015) by Sharon Nelson, John Simek and David Ries.  
<http://shop.americanbar.org/eBus/Store/ProductDetails.aspx?productId=185816357>
- Naked Security Newsletter (from Sophos)  
<https://nakedsecurity.sophos.com/tag/newsletter/>
- Krebs on Security <http://krebsonsecurity.com/>
- SC Magazine <http://www.scmagazine.com/>
- Sophos Security videos (award winning)  
<https://www.sophos.com/en-us/products/videos.aspx>

**Dan Pinnington – What will law look like in 2026?**

- Legal Futures blog (<http://www.legalfutures.co.uk/blog>): Great source of news on what is happening in England and Wales on ABSs, legal regulation changes etc.
- *The future of law: The challenges and opportunities of practising law in a global village* article in LAWPRO Magazine by Dan Pinnington  
(<http://www.practicepro.ca/LawPROmag/Pinnington-Future-of-Law.pdf>): A good overview of the future of law and some of the challenges the profession faces.
- Futures: Transforming the Delivery of Legal Services in Canada  
([http://www.cba.org/CBAMediaLibrary/cba\\_na/PDFs/CBA%20Legal%20Futures%20PDFS/Futures-Final-eng.pdf](http://www.cba.org/CBAMediaLibrary/cba_na/PDFs/CBA%20Legal%20Futures%20PDFS/Futures-Final-eng.pdf)) This report from the Canadian Bar Association offers insights on the changing legal marketplace, the value that lawyers will bring to the future of legal services in Canada and the opportunities that can arise from lawyers choosing to adapt to change.